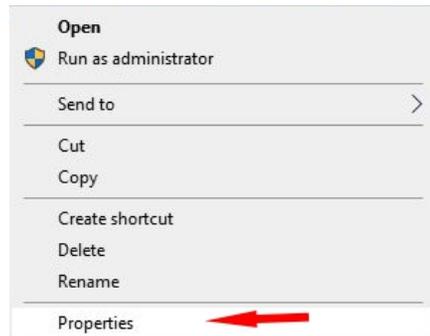
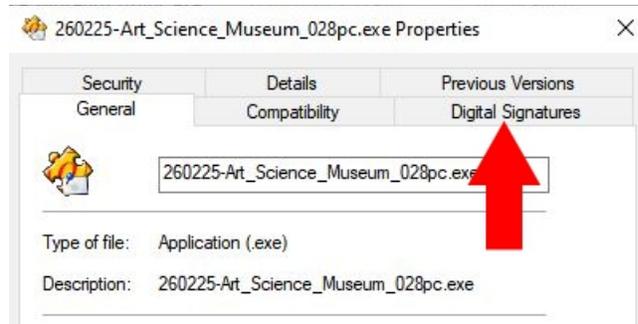


Solving Problems Downloading and Playing New Puzzles From JigsawADay.com

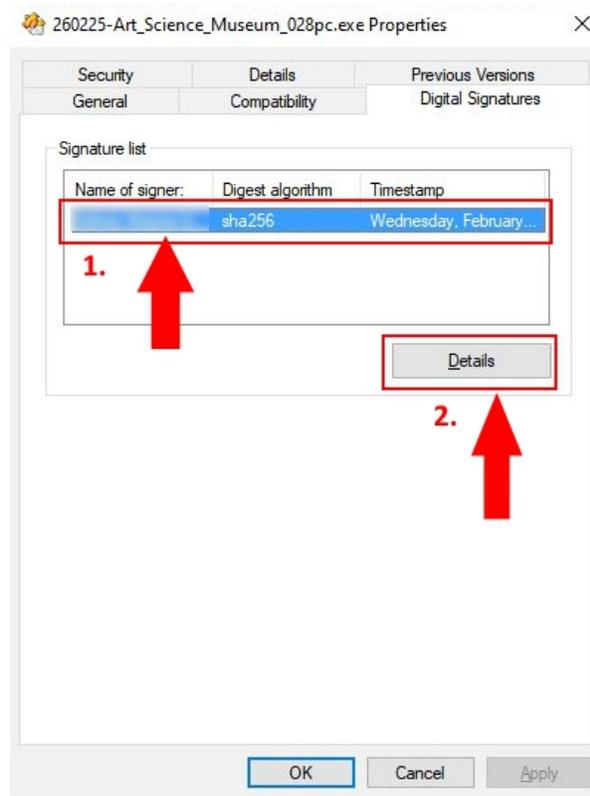
1. What happened.
 1. This may seem long and complicated, but it isn't. The steps will only take a few minutes to do, and you only have to do them once.
 2. My jigsaw puzzles are digitally signed at the time I create them that shows I am indeed the creator and to prevent anyone from making any changes before the end user gets them.
 3. My signing certificate was set to expire in March 2026, so I went through the process to get an updated certificate that will last until 2029. (Three years is the longest time you can keep a certificate before you have to restart the process.)
 4. Since it is a new certificate from a small-time publisher (me,) your computer doesn't recognize it. This document will walk you through the simple steps to install the certificate on your computer, just like Microsoft, Adobe, etc. have on your computer. The difference is they are big-time publishers and go into a "Trusted Root Certificates" or a "Trusted Publishers" folder in your system, while us tiny publishers end up in other folders.
2. Installing the certificate on your computer will help it will recognize my puzzles. Here are the step by step instructions.
 1. The first step is to download one of the new puzzles, which I started posting on February 25th. Older puzzles from before February 25th have the old certificate installed.
 1. Click the **link** under the picture on the puzzle page and if you get a warning, let it go ahead and download the puzzle. (Don't try to run it at this step.) This part may have different warnings or approvals depending on what anti-virus publisher you are using and what version of Windows you have. The main thing is to have it in a folder where you can access it.
 2. **Right-click** on the jigsaw puzzle file you downloaded, and select **Properties** from the pop-up window:



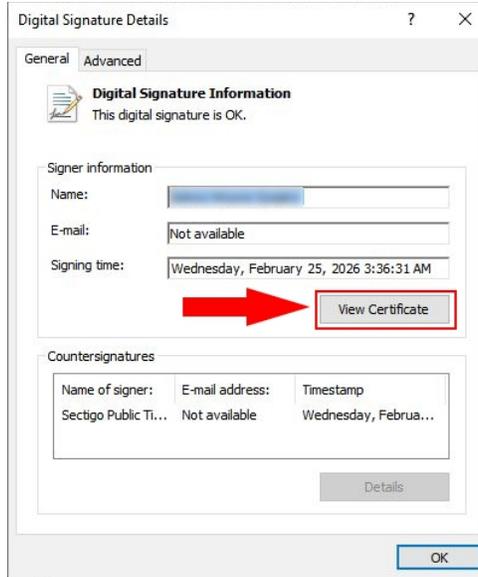
3. A new window will open up. Click the **Digital Signatures** tab:



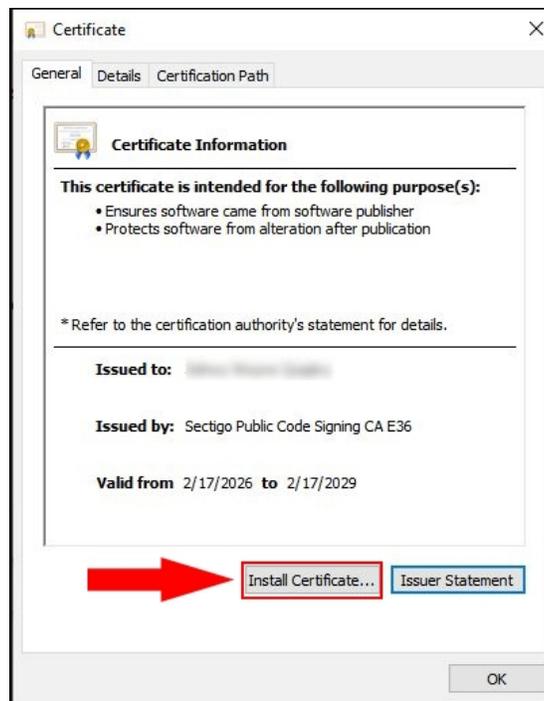
4. Under the new window, 1st click the **Name of Signer** line (I grayed out my name) to highlight it, then click the **Details** button.



5. In the new window, Click the **View Certificate** button:

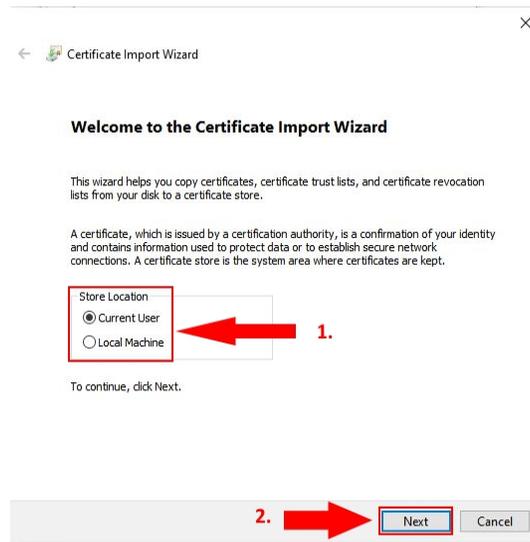


6. It will open the Certificate Information Window.
Click on **Install Certificate**, which will open up the Certificate Import Wizard window.

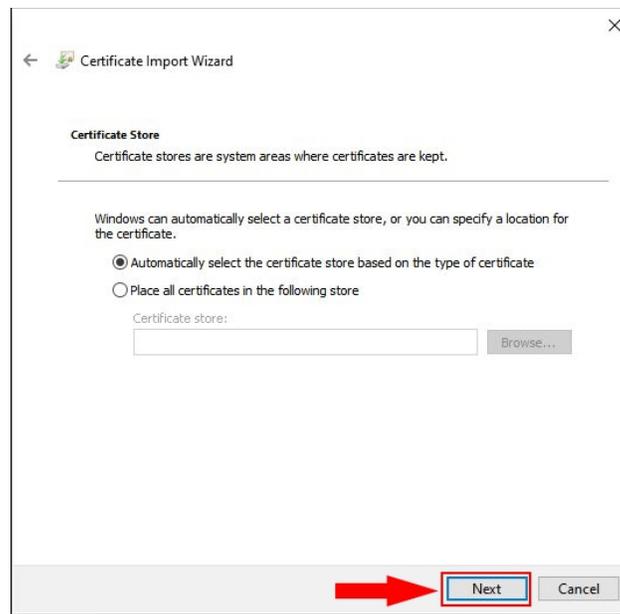


(We are almost done. Hang in there!)

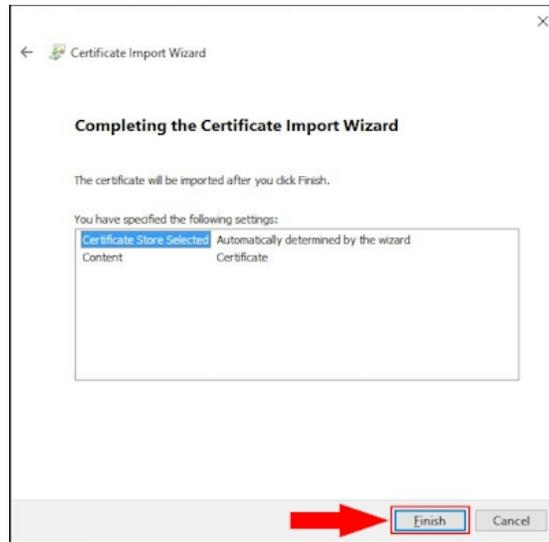
7. In the new window, if you are the only one who uses the computer, you can let the default **Current User** stay selected. If more than one person uses it, select the **Local Computer** button, then click the **Next** button.



8. On the next screen, accept the defaults and click **Next**.



9. On the next window, click **Finish**:

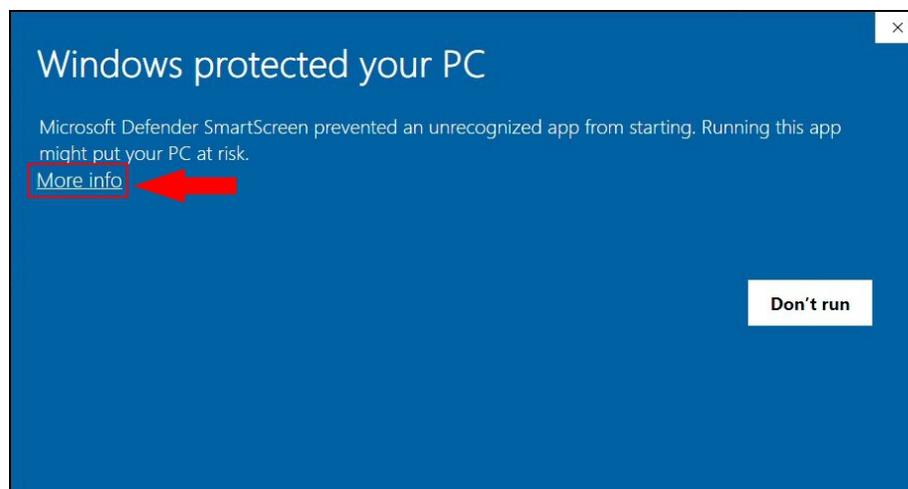


10. You should see the **The Import Was Successful** box appear. Click **OK** to close it, then close all windows that opened up during this process.:



11. Now go back to where you saved the jigsaw puzzle, and double-click it to run it.

12. You may get the following window again. That's OK, it will go away on its on after a few days:



13. Just click the “More Info” link and then click the “Run Anyway” button to run the puzzle:



3. What happens next:
Microsoft uses a “Reputation Based” system to decide what software is good and what is bad. At the moment, even though the certificate is installed, Microsoft wants to see more people using programs by the same person or company before they will let it run without the above window. The bad news is, my old certificate had that reputation so they would run fine. The new certificate has only been active since February 25th when I published the first puzzle with it.
Meanwhile, I wish there was an easier way to do this.
4. If you have any problems with this procedure, reach out to me and I will try to help.

Wayne